



Message from the Director

According to Forbes, there are five traits that we should look for when hiring quality customer service employees. They are Warmth, Empathy, Teamwork, Conscientiousness, and Optimism. I would like to spend a moment to highlight these traits as the standard for library employees.

Warmth is being friendly and kind. It is the ability to help people feel welcome in the library. In other words, people want to be here because they like the friendly staff.

Empathy is the ability to sense what another person is feeling. A good customer service focused employee can pick up on those feelings and work to provide people with the care they need.

Teamwork is the ability of our staff to work together. Our ability to work together means that we can adjust what we are doing to help each other out as we serve the public.

Conscientiousness is watching out for what needs to be done, and being detail oriented in the process. As CDs, DVDs, and materials come up damaged or missing, we watch for that so that as we provide others access to the material, they are able to enjoy it as much as the last person.

Optimism is the ability to be positive, even when the day may not be going so well.

I wanted to highlight these five traits for two reasons. The first reason is that customers of the library should expect this type of service from our employees. There are times when we might do something that a customer may not agree with, but the goal is to provide quality customer service to all patrons of the library. The second reason I wanted to share this message is to reinforce with my own staff what I expect from them as we they work with the public on a day to day basis.



In the midst of this holiday season, I would like to invite everyone to the library. Happy holidays, we hope to see you soon!

Joel E. Tucker, Director
Washington County Library System

Paws for Tales



"Paws for Tales" is a reading program for children. As part of this motivational reading program, service dogs and professional handlers visit the St. George Library on the first and third Monday of each month at 4:00 pm, and pair the children with a service animal that they can read to.

The handlers teach the children how to approach and interact with the dogs, and the dogs listen to the children read. Children who are uncomfortable reading in front of their peers for fear that they might make a mistake are quite at ease reading in front of a dog.

Dogs are both supportive and nurturing, and give children the confidence to overcome challenges in reading. In addition to overall academic achievement, motivation, self-esteem, and confidence in reading skyrocket with the help of the dogs. A study at UC Davis (*Feb 2010*) showed that kids in reading dog programs increase their reading skills by 12% to 20% over kids not in a reading dog program.

Bring your children in to the St. George Library to participate in this exciting program. For more information on the service animals, call Karen Sorensen at 812-455-8671, or for library information, call Grace Mann, Children's Librarian at 435-634-5737.

Give Books!
Find gifts to give @ Your Library that will be opened again and again! Head to any of the seven branches of the Washington County Library System, where you will find great deals on all kinds of books in the used book sales at each branch.
There is a book for every person on your list. Find hardback books for just \$1.00, and paperback books for 25¢. Share the love of books with your friends and loved ones throughout the entire year!

Library Board Members:

Sidney Atkin	435-673-3487
Lacie Hughes	201-881-1234
Gerald Jones	435-878-2563
Dan McGuire	435-772-3144
Michele Mitchell	435-652-2142
Marilyn Richardson	435-674-9792
James Eardley (Commissioner)	Jim.Eardley@washco.utah.gov



Library Branch Information

St. George Library 88 W. 100 S. 435-634-5737 Monday - Thursday 10:00 - 8:00 Friday and Saturday 10:00 - 6:00	Springdale 126 Lion Blvd. 435-772-3676 Monday - Thursday 10:00 - 7:00 Friday 10:00 - 5:00 Saturday 12:00 - 5:00
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Santa Clara 1099 N. Lava Flow 435-986-0432 Monday - Thursday 10:00 - 7:00 Friday and Saturday 10:00 - 6:00	New Harmony 34 S. 2900 E. 435-867-0065 Monday - Thursday 10:00 - 7:00 Friday Closed Saturday 10:00 - 4:00
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Washington 220 N. 300 E. 435-627-2706 Monday - Thursday 10:00 - 7:00 Friday and Saturday 10:00 - 6:00	Enterprise 393 S. 200 E. 435-878-2574 Monday 10:00 - 6:00 Tuesday - Thursday 10:00 - 7:00 Friday 10:00 - 6:00 Saturday 10:00 - 3:00
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Hurricane 36 S. 300 W. 435-635-4621 Monday - Thursday 10:00 - 7:00 Friday and Saturday 10:00 - 6:00
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Thanksgiving is over, and even while you're still recovering from overdoses of turkey and mashed potatoes, the Christmas season looms large (particularly if you go in for Black Friday shopping). Is there any better way to let go of the stress of holiday shopping than by checking out an awesome DVD from the library? We didn't think so. Here are a few new additions to try out:

Family DVDs:

ACE WONDER
THE BOXCAR CHILDREN
PHINEAS AND FERB: STAR WARS

Holiday DVDs:

THE CHRISTMAS CANDLE
LET THE SEASON IN (Music Performance)

DVDs for Grown-ups:

ALAN PARTRIDGE
BLENDED
DEATH COMES TO PEMBERLEY
IF I STAY
JERSEY BOYS
MILLION DOLLAR ARM
A MOST WANTED MAN
TAMMY
THE WIND RISES

And, because we want to be kind to your budget during the holiday season, all DVDs check out for FREE with a Washington County Library Card. So have a happy holiday season, from all of us to you.

-Beth Meyers,
St. George Library

New York Times Best sellers - Hardcover Fiction and Nonfiction

Fiction:

1. **REVIVAL**, by Stephen King.
2. **GRAY MOUNTAIN**, by John Grisham
3. **FLESH AND BLOOD**, by Patricia Cornwell.
4. **THE BURNING ROOM**, by Michael Connelly.
5. **BLUE LABYRINTH**, by Douglas Preston and Lincoln Child.
6. **PRINCE LESTAT**, by Anne Rice.
7. **LEAVING TIME**, by Jodi Picoult.
8. **ALL THE LIGHT WE CANNOT SEE**, by Anthony Doerr.
9. **EDGE OF ETERNITY**, by Ken Follett.
10. **THE SLOW REGARD OF SILENT THINGS**, by Patrick Rothfuss.

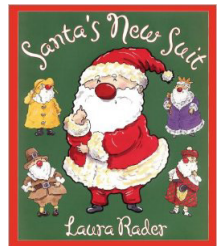
Nonfiction:

1. **41**, by George W. Bush.
2. **KILLING PATTON**, by Bill O'Reilly and Martin Dugard.
3. **YES PLEASE**, by Amy Poehler.
4. **THE ANDY COHEN DIARIES**, by Andy Cohen.
5. **SMALL VICTORIES**, by Anne Lamott.
6. **BEING MORTAL**, by Atul Gawande.
7. **THE ART OF ASKING**, by Amanda Palmer.
8. **THE COLDER WAR**, by Marin Katusa
9. **NOT THAT KIND OF GIRL**, by Lena Dunham.
10. **WHAT IF?**, by Randall Munroe.

The Children's Corner

Happy Holidays! As we celebrate Hanukkah, Christmas, and Kwanza this month, take the opportunity to sing with your little readers.

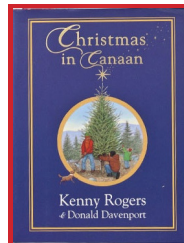
Adults can help children develop strong language skills by incorporating music into everyday routines and activities. Singing and listening to songs can give children an opportunity to practice using and listening to words. Sing simple songs with gestures (e.g. Twinkle, Twinkle, Little Star" and "The Wheels on the Bus").



When singing well-known songs, pause to let children fill in the blanks (e.g. Twinkle, twinkle, little _____.) Have Children act out parts of the song that involve body movements (e.g. I'm little Teapot"). Sing songs in children's home languages, and remember the holiday songs, sing them loud and clear! (Information from "More Than Baby Talk" 2013 Nicole Gardner-Neblett and Kathleen Cranley Gallagher.)

This month, the Library brings you authors that start with the letters "Q" and "R"! Easy reader and Picture book kids try books by: Quackenbush, Quattlebaum, Quigley, Raab, Raczha, Rainbow, Rave, Ray, Read, Reese, Reid, Rey, Reynolds, Rex, Root, and Rylant.

Chapter book readers try books by: Quackenbush, Quattlebaum, Reeve, Reiche, Renner, Rhodes, Roberts, Robinson, Rodda, Roy, Ruckman, and Ryulander.



I'll say farewell with this month's joke from the December Highlights Magazine: "Knock, Knock." "Who's there?" "Rufus" "Rufus, who?" "Rufus covered in snow. Let me in before it slides off!"

-Grace Mann,
St. George Library



Library Programs and Events

St. George Branch

Mondays - Story Time with Grandpa Steve 10:00 & 11:00
 Wednesdays - Story Time with Mrs. Mann 10:00, 11:00, 2:00 & 5:00
 Thursdays - Toddler Time 10:00, 11:00 & 1:00 pm
 Fridays - Toddler Time 11:00 am
 Saturdays - Afternoon Movie Matinee 2:00 pm
 Monday, December 1 - Paws for Tales 4:00 pm
 Tuesday, December 2 - Science Club for Kids 6:30 pm
 Wednesday, December 3 - Teen Read Things, Make Things Club 4:30 pm
 Tuesday, December 9 - Page Turner's Book Club 2:30 pm
 Tuesday, December 9 - Art Club for Kids - 6:30 pm
 Monday, December 15 - Paws for Tales 4:00 pm
 Tuesday, December 16 - Science Club for Kids - 6:30 pm
 Monday, December 22 - Polar Express Christmas Event 3:00 pm
 Tuesday, December 23 - Art Club for Kids - 6:30 pm

New Harmony Branch

Wednesday's - Story Time 12:00 pm
 Monday, November 10 - Kolob Korner Book Club 2:00 pm

Hurricane Branch

Mondays & Tuesdays - Story Time 11:00 am & 1:00 pm
 Wednesday's & Thursday's - Toddler Time 11:00 am & 1:00 pm
 Friday's - Mom 'n Tots Playtime 11:00 am
 * Please note - Story Time, Toddler Time and Mom 'n Tots Playtime will not be held December 24th - January 2nd and will resume January 5, 2015.
 Friday, December 5 - Anime & Manga Club 4:00 - 6:00 pm
 Saturday, December 6 - Cosplay Boot Camp 10:00 am - 10:00 pm
 Thursday, December 11 - Wii Afternoon 3:00 - 6:00 pm
 Friday, December 12 - Movie "The Hobbit: Desolation of Smaug" 3:00 pm
 Thursday, December 18 - Teen Book Club 3:30 pm
 Thursday, December 18 - Story Time Christmas Party 11:00 am & 1:00 pm
 Friday, December 19 - Movie "Guardians of the Galaxy" 3:00 pm

Enterprise Branch

Wednesday's - Story Time 10:30 am
 Wednesday's - Upcycle Art 3:00 pm
 Friday's - Music and Movements (ages 0-6) 9:15 am

Santa Clara Branch

Saturdays - Tai Chi 10:30 am
 Wednesday's - Story Time 10:00 & 11:00 am
 Tuesdays - Toddler Time 10:15 am
 Monday, December 1 - Foreign Film Club 5:00 pm
 Tuesday, December 2 - Chapter One Book Club 5:30 pm
 Wednesday, December 3 - Anime-Gamer Club 3:00 pm
 Wednesday, December 10 - Anime-Gamer Club 3:00 pm
 Tuesday, December 16 - Teen Craft Club 3:00 pm
 Wednesday, December 17 - Anime-Gamer Club 3:00 pm
 Friday, December 19 - Science Club for Kids 4:00 pm
 Saturday, December 20 - Cocoa with Santa 2:00 - 4:00 pm

Washington Branch

Tuesdays - Toddler Time 10:00 & 11:00 am
 Wednesday thru Friday - Story Time 10:30 am
 Thursday, December 11 - Gift Ideas for Readers presentation - 6:00 pm
 Saturday, December 13 - Mother-Daughter Book Club 3:00 pm
 Friday, December 19 - Just for Teens Activity:
 Gingerbread House Decorating 4:00 pm
 Thursday, December 18 - Book Ends Book Club 4:30 pm
 Wednesday, December 24 - Special Christmas Eve Story Time 11:00 am

Springdale Branch

Tuesdays - Story Time with Miss Molly 2:00 pm

Library Employee of the Month

It is my pleasure to announce that the October Library employee of the month is Ruth Tanner, Reference Librarian at the St. George branch.



Ruth applied for and received a \$600 "Talk Story Grant" from the APALA/AIAN. The program celebrates and explores Asian Pacific American and American Indian/Alaska Native stories through books, oral traditions, and art to provide an interactive, enriching experience.

Ruth serves as one of the Reference Librarians at the St. George branch. She is always eager to aid the patron, and she searches for new ways to present information. Ruth is instrumental in the success of the St. George Adult programming. This year she has held programming on Gardening, Alzheimer's, and the Civil War, which have all been popular programs. This month was no exception. She was in charge of the monthly book club, the Page Turners. She featured the novel "Orphan Train" on October 14th, planning weeks in advance to ensure a successful program.

Ruth also works with her coworkers to create eye-catching displays that highlight the different areas of reading. October's display featured recipes, crafts, and books in a Halloween setting that included a plant with eyes, rodents, skulls and other decor. She is a valuable member of the staff. Congratulate Ruth next time you stop by the St. George Reference desk!

-Joel Tucker, Director
 Washington County Library System

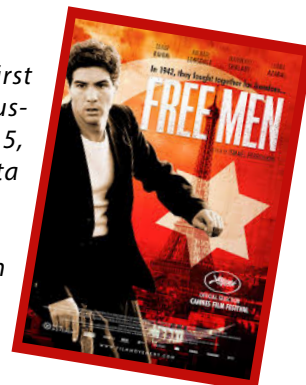
FOREIGN FILM CLUB

'Free Men' (2011) is the Foreign Film's Club movie pick this month. This French film takes place in Paris during WWII where an Algerian immigrant, named Younes, ekes out a very modest living on the black market. The police catch him but set him free provided he infiltrates the Paris Mosque and spies on the rector.

What happens when Younes proves to be a poor secret agent, which displeases the police inspector in charge of him? Who is this singer Younes befriends and what does he discover about him? To find out more about this intriguing French drama, check out your copy of 'Free Men' today.

The Foreign Film Club meets the first Monday of every month at 5:00. A discussion of this film will be held on January 5, 2015 in the Community Room at the Santa Clara Library.

For more information, contact Pam Zaferes at the Santa Clara Library, 435-986-0432, ex 2411.



December 2014

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1 St. George Library 10:00 am & 1:00 am Grandpa Steve's Story Time 1:00 pm Miss Jill's Story Time 4:00 pm Paws for Tales Hurricane Library 11:00 & 1:00 Story Time Santa Clara Library 5:00 pm Foreign Film Club	2 Washington Library 10:00 & 11:00 am Toddler Time Hurricane Library 11:00 & 1:00 Story Time Santa Clara Library 10:15 am Toddler Time 5:30 pm Chapter One Book Club St. George Library 6:30 pm Science Club for Kids Springdale Library 2:00 pm Story Time	3 St. George Library 10:00, 1:00, 2:00 & 5:00 Story Time with Mrs. Mann Santa Clara Library 10:00 & 1:00 Story Time 3:00 pm Anime & Gamer Club Enterprise Library 10:30 am Story Time Washington Library 3:00 pm Upcycle Art New Harmony Library 10:30 am Story Time Hurricane Library 12:00 pm Story Time 11:00 & 1:00 Toddler Time	4 St. George Library 10:00 am, 11:00 am & 1:00 pm Toddler Time Hurricane Library 11:00 & 1:00 Toddler Time Washington Library 10:30 am Story Time	5 St. George Library 11:00 am Toddler Times Washington Library 10:30 am Story Time Hurricane Library 11:00 am Moms 'n Tots Playtime 3:30 pm Teen Book Club Enterprise Library 9:15 am Music and Movement 1:30 pm Youth Activity	6 Hurricane Library 10:00 am - 10:00 pm Cosplay Boot Camp Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee	7 Hurricane Library 10:00 am - 10:00 pm Cosplay Boot Camp Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee
8 St. George Library 10:00 am & 1:00 am Grandpa Steve's Story Time 1:00 pm Miss Jill's Story Time Hurricane Library 11:00 & 1:00 Story Time	9 Washington Library 10:00 & 11:00 am Toddler Time Hurricane Library 11:00 & 1:00 Story Time Santa Clara Library 10:15 am Toddler Time Springdale Library 2:00 pm Story Time with Miss Molly St. George Library 2:30 pm PageTurners Book Club 6:30 pm Art Club for Kids	10 St. George Library 10:00, 1:00, 2:00 & 5:00 Story Time with Mrs. Mann Santa Clara Library 10:00 & 1:00 Story Time 3:00 pm Anime & Gamer Club Enterprise Library 10:30 am Story Time Washington Library 3:00 pm Upcycle Art New Harmony Library 10:30 am Story Time Hurricane Library 12:00 pm Story Time 11:00 & 1:00 Toddler Time	11 St. George Library 10:00 am, 11:00 am & 1:00 pm Toddler Time Hurricane Library 11:00 & 1:00 Toddler Time Washington Library 10:30 am Story Time	12 St. George Library 11:00 am Toddler Times Washington Library 10:30 am Story Time Hurricane Library 11:00 am Moms 'n Tots Playtime 3:00 pm Movie "The Hobbit: Desolation of Smaug" Enterprise Library 9:15 am Music and Movement 1:30 pm Youth Activity	13 Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee Washington Library 3:00 pm Mother Daughter Book Club	14 Hurricane Library 10:00 am - 10:00 pm Cosplay Boot Camp Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee
15 St. George Library 10:00 am & 1:00 am Grandpa Steve's Story Time 1:00 pm Miss Jill's Story Time 4:00 pm Paws for Tales Hurricane Library 11:00 & 1:00 Story Time	16 Washington Library 10:00 & 11:00 am Toddler Time Hurricane Library 11:00 & 1:00 Story Time Santa Clara Library 10:15 am Toddler Time 3:00 pm Teen Craft Club St. George Library 6:30 pm Science Club for Kids Springdale Library 2:00 pm Story Time with Miss Molly	17 St. George Library 10:00, 1:00, 2:00 & 5:00 Story Time with Mrs. Mann Santa Clara Library 10:00 & 1:00 Story Time 3:00 pm Anime & Gamer Club Enterprise Library 10:30 am Story Time Washington Library 3:00 pm Upcycle Art New Harmony Library 10:30 am Story Time Hurricane Library 12:00 pm Story Time 11:00 & 1:00 Toddler Time	18 St. George Library 10:00 am, 11:00 am & 1:00 pm Toddler Time Hurricane Library 11:00 & 1:00 Christmas Story Time Party Washington Library 3:30 pm Teen Book Club 10:30 am Story Time 4:30 pm Book Ends Book Club	19 St. George Library 11:00 am Toddler Time Washington Library 10:30 am Story Time Hurricane Library 11:00 am Moms 'n Tots Playtime 3:00 pm Movie "Guardians of the Galaxy" Santa Clara Library 4:00 pm Kids Science Club Enterprise Library 9:15 am Music and Movement 1:30 pm Youth Activity	20 Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 - 4:00 Cocoa with Santa Claus St. George Library 2:00 pm Saturday Afternoon Movie Matinee	21 Hurricane Library 10:00 am - 10:00 pm Cosplay Boot Camp Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee
22 St. George Library 10:00 am & 1:00 am Grandpa Steve's Story Time 1:00 pm Miss Jill's Story Time 3:00 pm Polar Express Christmas Event Hurricane Library 11:00 & 1:00 Story Time	23 Washington Library 10:00 & 11:00 am Toddler Time Hurricane Library 11:00 & 1:00 Story Time Santa Clara Library 10:15 am Toddler Time Springdale Library 2:00 pm Story Time with Miss Molly St. George Library 6:30 pm Art Club for Kids	24 Library Closes at 2:00 pm. St. George Library 10:00, 1:00 Story Time with Mrs. Mann Santa Clara Library 10:00 & 1:00 Story Time Enterprise Library 10:30 am Story Time Washington Library 11:00 am Special Christmas Eve Story Time New Harmony Library 12:00 pm Story Time	25 Library System Closed in observance of Christmas Day	26 St. George Library 11:00 am Toddler Time Washington Library 10:30 am Story Time Enterprise Library 9:15 am Music and Movement 1:30 pm Youth Activity	27 Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee	28 Hurricane Library 10:00 am - 10:00 pm Cosplay Boot Camp Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee
29 St. George Library 10:00 am & 1:00 am Grandpa Steve's Story Time 1:00 pm Miss Jill's Story Time	30 Washington Library 10:00 & 11:00 am Toddler Time Santa Clara Library 10:15 am Toddler Time Springdale Library 2:00 pm Story Time with Miss Molly	31 Library Closes at 2:00 pm. St. George Library 10:00, 1:00 Story Time with Mrs. Mann Santa Clara Library 10:00 & 1:00 Story Time Enterprise Library 10:30 am Story Time Washington Library 10:30 am Story Time New Harmony Library 12:00 pm Story Time	1 Library System Closed in observance of New Years Day	25 Library System Closed in observance of Christmas Day	26 St. George Library 11:00 am Toddler Time Washington Library 10:30 am Story Time Enterprise Library 9:15 am Music and Movement 1:30 pm Youth Activity	27 Santa Clara Library 10:30 am Tai Chi St. George Library 2:00 pm Saturday Afternoon Movie Matinee

